

## NEWSLETTER 2012

**NEW LAYOUT:** They say change is apart of life and Brookvale Holiday resort has received a major transformation. From the reduction in the number of campsites to the transition of the park it was accomplished with a few challenges along the way, but we all made it through. Along with the site changes came the operational changes which included the reduction in our staff, reduced store hours and site rate changes. We thank you for your support and patience regarding these adjustments and I believe that for the most part it worked out successfully.

**SMALLER FACILITY:** The smaller facility did allow for an opportunity to get to know our clients a little more and that is always a good thing. The grove area was utilized a lot more with children playing and adults interacting.

**HIGH WATER:** This year the water was right to the middle of the new parking lot, in the public park. The logs that normally designate the sandier areas were all floating. The ducks though it grand to able to paddle right up to and over the road where the creek normally runs under the road. The water finally began to retreat about mid to late June and left behind a lot of debris to be cleaned up and would best be described as a bit of a treasure hunt.

**ALCOHOL POLICIES:** I would like to bring to your attention the policies regarding alcohol consumption at our facility. You're welcome to enjoy your beverages **on your site**. We ask that you do not walk around the public common areas of our facility with open containers of alcohol. Those areas include the walkways, washrooms, store and the play area in the grove. You must also keep in mind that the beach is a public beach and you risk being fined for public drinking. A reminder to adults that supply alcohol to minors it is against the law since the **legal drinking age is 19 in BC**. We wish everyone a great holiday but we are a family campground first.

**BOAT TRAILER PARKING:** Parking of boat trailers will now be assigned with your reservation when possible. The Regional District along with the Town of Osoyoos has begun the enforcement of keeping road allowances clear from obstructions.

**VISITORS PARKING** those of our clients that have guests visiting must be clear of our facility by 10:30 PM. If visitors choose to park in the public park area please be sure to read the signage as you can be locked in and fined.

**USER FEE & WRISTBANDS:** Visitor's will now be charged a **Six-Dollar Fee**. Wristbands are also being considered for the peak season of our operation. The main reason is that we have difficulty identifying our clients from visitors and this has resulted in late night noise issues and unauthorized use of our facility.

**RATE CHANGES:** There have been some adjustments to the rate structure so please review our rates on the website.

**FOR SALE:** The facility is currently on the market for sale as a campground. We do not expect to see much in the way of activity for a few years because of the current economic conditions.

Regards

Brookvale Management